RESEARCH

Super Stocks Case Study: Cintas Corp (CTAS)

Cintas Corp (CTAS) provides corporate identity uniforms and related business services primarily in North America, Latin America, Europe, and Asia. It operates through Uniform Rental and Facility Services and First Aid and Safety Services segments. The company rents and services uniforms and other garments, including flame resistant clothing, mats, mops and shop towels, and other ancillary items; and provides restroom cleaning services and supplies, and carpet and tile cleaning services, as well as sells uniforms. It also offers first aid and safety services, and fire protection products and services.

Cintas is a **boring business**.

But this boring business has returned over 1,000% for investors since 2009?

Our CTAS case study dives into the early days of the company. We examine initial investor sentiment. What did the company do well? What were investors' priorities? We place ourselves in the shoes of those first investors. Those that saw what others could only recognize in hindsight.

We'll review past newspaper articles and investor write-ups. The bull and bear cases.

Consider this case study a time-travel machine.

Our goal: to know what really made these super stocks soar.

Analyzing past winners won't guarantee future success. But it *does* paint a picture of what a winner *might* look like and hopefully after doing a number of these we can tease out some commonalities that'll help us identify super stocks down the road.

So let's dive into the wonderful world of uniform renting, cleaning, and laundering.

The Early Days: Acme Industrial Laundry Company

Richard "Doc" Farmer founded Cintas in 1929 under the name Acme Industrial Laundry Company. Doc got his start collecting chemical-soaked rags from various factories. He would then wash and re-sell the rags to factories for a fee.

By 1956, Doc Farmer's grandson Richard "Dick" Farmer joined the family business. Fresh with ideas from an undergraduate degree, Dick Farmer grew sales from \$300K in 1959 to \$847K in 1963. Dick assumed the role of CEO in 1968.

Farmer then drew up a new business plan for the company: **Open uniform rental plants across the United States.**

Acme opened its first uniform rental plant in Cleveland, OH in 1968. In 1972 they changed the name to Cintas. Then in 1983 Cintas went public and traded on the OTC (Over-The-Counter) market.

Let's learn how CTAS became today's Super Stock.

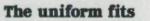
Lesson 1: Fast (and Early!) Growth

CTAS hit the ground running after its IPO. A 1990 newspaper article highlights CTAS' success as a public company (right):

During its seven years on the market, CTAS put up:

- 24% compounded annual earnings growth
- 24% compounded annual sales growth
- 20% average ROE

<u>Growth, growth and more growth</u>. That was the key to CTAS' early success. The company's strategy was working. And investors could see it on the top and bottom-line.



Speaking of Cincinnati, it is home uniform-rental business. With revenues of \$285 million, Cintas accounts for roughly 9% of a \$3 billion market. Since it went public in 1983, sales and earnings have compounded 24% and 25% a year, respectively. Meanwhile, return on equity has averaged over 20% during the period.

Where did that growth come from? Expansion into new and existing markets. By 1990, CTAS commanded 10% share in the uniform rental market. The more uniform rental plants CTAS could fit on the map, the more money they made. This snippet from a 1995 interview outlines CTAS' core business strategy (emphasis mine):

"In good economic times, uniform companies grow by increasing the size of existing accounts and convincing companies that have never rented workers' uniforms that it's cost-efficient and enhances their corporate image, says analyst Jim Stoeffel of Smith Barney. In bad times, the big companies grow more through acquisition, because more of the 700 or so small uniform-rental companies become willing to sell their businesses for lower prices, says analyst Craig."

Between its IPO and 1990, CTAS expanded to 37 new markets and operated in 26 states.

Moreover, the company's story made sense. Here was a boring business servicing a high-demand, highly fragmented market. The roll-up strategy worked. The business did near 17% EBIT margins and had a long runway for growth. Insiders owned over half the company. They had little debt on the balance sheet.

CTAS outlines the bull thesis in their 1996 Annual Report:

We are the largest public company in our industry.
We have the highest long-term growth rates in sales and profits.
We have a 17% share of the \$4.3 billion market and 5% share of a \$13.5 billion potential market.
In the last five years, we expanded our service to more than 70 new cities; 13 in the year that just ended.
We have an outstanding management team, most of whom have been with our Company for many years.
We are ownership-driven. The majority of our management team's personal net worth is invested in Cintas.
We do extensive market research to identify new and better ways to satisfy our customers.
We are the innovator of new products and services for our customers.
We have an excellent reputation that attracts new partners and new customers.

Is it a stretch to say that screenshot is all the due diligence needed to invest in the company in 1996?

It's easy to see the growth potential in hindsight. But what were the analysts thinking at the time? Here's a snippet from a 1991 *Kiplinger's Personal Finance Magazine* article (emphasis mine):

"Because Cintas operates in only three-fourths of the largest markets, brokerage firm Alex. Brown & Sons considers **its potential for growth by expansion to be "substantial."** Analyst Sally Smith estimates **long-term earnings growth at 15% to 20% a year.** Similarly, Shearson Lehman Brothers picks Cintas to outperform the market over the coming year. It cites the company's ability to sustain sales and earnings growth of existing outlets while spending on expansion. Shearson estimates \$1.73 per share in earnings for fiscal 1992, versus \$1.47 in fiscal '91, and projects a possible share price of \$52 to \$53 by spring."

	Fiscal 1983	Fiscal 1996
Revenues	\$62.8 million	\$730.1 million
Net Income	\$ 5.5 million	\$75.2 million
Earnings Per Share	\$.17	\$1.60
Uniform Rental Locations	23	117
Manufacturing Plants	1	4
Distribution Centers	2	3
Business Customers	14,000	166,000
Individuals in Uniform	200,000	1.7 million
Market Share	3.5%	17.0%
Market Value	\$111 million (IPO)	\$2.5 billion

Revenue and earnings growth are staples of super stocks. CTAS had both in spades. The company expanded market share and by 1996 was generating \$730M in annual revenue. Read this clip from CTAS' 1996 Annual Report (emphasis mine):

"When Cintas went public in August 1983, we were comparable in size to the other public companies in our industry. Since then, Cintas has grown at a faster rate and now is the largest public company - almost twice as large as the next largest company in the industry." And *that*'s the most important question: why was CTAS able to grow twice as large as the next largest company in the industry? There's a few reasons for this success, much of which we'll cover later in this piece.

- Aggressive Expansion: The company expanded into more territories faster than its competition. This
 created a flywheel effect. More facilities allowed the company to service more companies in their local
 areas. It also helped them command better pricing from its suppliers. Each new distribution center
 brought the company closer to its customers, which *further* reduced costs.
- 2. Leader in Acquisitions: The uniform rental business was loaded with mom and pop operations. And nobody rolled-up more of these companies than CTAS. The company's consistently strong balance sheet allowed them to buy in any market cycle. So, while their competition shored up operations to conserve their (little) cash, CTAS got aggressive.
- 3. Higher Spending On Facility Improvement: More facilities meant more customers, which meant more revenue. The increased revenue allowed CTAS to invest *heavily* in optimizing the performance of their facilities. The company was constantly investing in making their facilities run better and sport the latest technology.

CTAS created a snowball effect. And at that point the goal was simple: **expand into as many territories as possible.** This snowball helped take CTAS from <5% market share to 17% by 1996.

All investors had to do was follow the number of new facilities CTAS opened, and confirm that their existing facilities were operating profitably.

But it's not that easy. Many investors sat idle as CTAS made 20%+ annual returns. Why? The answer to that question lies in our second lesson.

Lesson 2: Super Stocks Always Look Expensive

Super Stocks will always look expensive on a short-term valuation basis. There's intuitive logic behind this idea. You don't buy an Armani suit for the same price as an off-brand Target sport coat. One is *clearly* higher quality.

You get what you pay for. *Super Stocks* look expensive because they're higher quality businesses. You shouldn't expect to pay Five Below prices for something that belongs behind a glass display case.

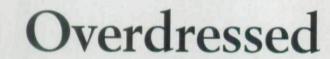
CTAS was no exception. In the previous 1995 article, portfolio manager Mark Fuller described CTAS' valuation (emphasis mine):

"Cintas, which earned \$1.12 a share in fiscal (May) 1994, traded recently at 363/4, a seemingly pricey 33 times trailing earnings. "Seemingly" is the operative word, however. The **p/e ratio has been sky-high** throughout Cintas's decade as a public company, with **28 as its historical mid-range**. "**Some of our best investments look sort of expensive,**" says Mark Fuller, a portfolio manager at William Blair Investment Management."

Let's focus on the phrase "sort of expensive". This implies a few things. First, it suggests that it's not a traditional "value" stock. You wouldn't have But lately the stock has been taken to the cleaners. At a recent price of 41, o-t-c-traded Cintas is down 17% from its high. What's more, the way investors have been punishing growth stocks, don't be surprised if it drops further. That's because even at present levels Cintas still sells for a rich found CTAS on a deep value scan. Yet at the same time the price never reached *astronomical* levels. It's this in-between valuation that propels *Super Stocks* higher.

And I get it. A 38x P/E multiple assumes a 2.60% forward return. But that's without considering *actual* earnings growth. CTAS traded at 38x earnings in 1994. But they were growing those earnings over 25% annually. That's a 1.52x PEG (Price-to-Earnings Growth). Again, not bad.

Looking expensive comes at a cost. It's around this time that short sellers come out of the woodwork. The hope, of course, is selling short a company trading above their estimate of "fair multiple". CTAS fell victim to various short reports. Check out this one below from a 1999 *Streetwalker* report:



Cintas pulls in \$1.8 billion a year renting uniforms worn by 4 million workers at companies like PepsiCo and United Airlines. In fiscal 1999, which ended May 31, it posted its 30th consecutive year of record sales and profits; first-quarter 2000 earnings were up 19% from a year ago. Cintas (Nasdaq: CTAS) is much beloved on Wall Street. At a recent \$58 it is going for 38 times trailing earnings. We recommend a short sale of this highflier.

Here's their reasoning for shorting CTAS at 38x earnings:

- "Back out the acquisitions, though, and you have a much more stagnant-look-ing company"
- "The biggest growth in employment is coming from technology, service and healthcare jobs, many of which don't require uniforms."

There's one major problem with the *Streetwalker* report. It didn't *actually* address why the company couldn't continue to grow over the next five-to-ten years. The main crux of the argument was "it's at 38x earnings and grows via acquisitions."

Moreover, CTAS outlined their acquisition strategy from the beginning. It was always a large part of their growth plans. Sam Rovit and Catherine Lemire described CTAS' strategy in their 2003 *Forethought* letter:

Buy Low, Buy High

Companies that make frequent acquisitions perform best when they buy systematically through economic cycles. (In our study, "frequent buyers" were companies that made more than 20 deals between 1986 and 2001.) Those that skew their buying to specific parts of the cycle – recession, growth, and in between (doldrums) – lag behind constant buyers in excess returns. The recent collapse in stock prices at some highprofile deal makers has led many executives to pull back from acquisitions. But consider the counterpoint offered by Cincinnati uniformsupplier Cintas. Since the 1960s, Cintas has supplemented its organic growth with a steady diet of small acquisitions. In the past five years alone, the company has spent \$3 billion on more than 250 deals, which have accounted for 40% of its revenue growth. Cintas has boosted sales by 20% annually since 1986 to reach \$2.3 billion in FY 2002, leapfrogging, along the way, to first place in its industry. In the same period, the company's market cap has grown 23% per year to \$8.5 billion. Shareholders have reaped the

Here's the best part of that snippet: "Since the 1960s, Cintas has supplemented its organic growth with a steady diet of small acquisitions." Knowing this, Streetwalker's report falls mute.

By 2004, CTAS owned 30% of the uniform market. Their second largest competitor, Aramark, couldn't compete. The former chemical rag washer generated 60% higher EBIT margins than Aramark in 2004. With competitive advantages like that, It makes sense the company traded at near 40x earnings.

The above is a monthly chart of CTAS stock price since its IPO in 1984. Notice the stock's torrid gains from 1984-1999. It wasn't until the Dotcom Bubble that CTAS experienced its first *true* test/trading range.

Lesson 3: Insider Ownership & A Boring Business

CTAS had ample skin in the game from the top down. Doc Farmer owned 52% of the company during his stint as chairman. Early CTAS

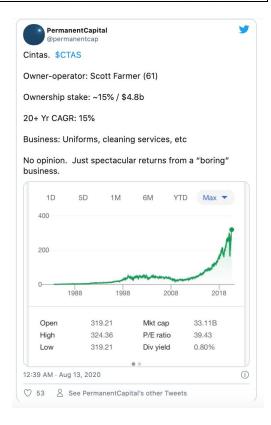
management didn't rely on salaries and bonuses to generate wealth. They needed operational success and stock price appreciation. Most of CTAS' management's net worth was in their stock ownership.

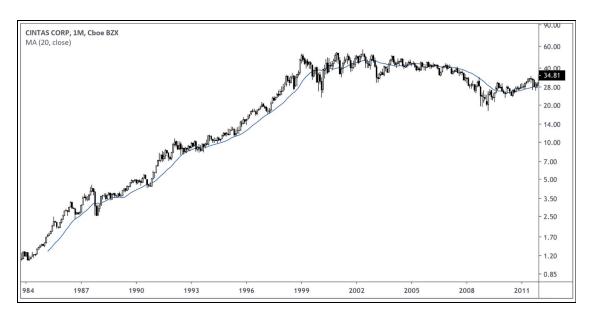
On top of that, the company reduced its share count from 171M in 2004 to 104M in 2020.

rewards of Cintas's methodical acquisitions, receiving an average annual return of almost 21% – five percentage points more than the company's cost of equity.

The Cintas story isn't unique. Our research shows that the companies most successful at creating long-term shareholder value tend to be constant acquirers through boom and bust. They treat acquisitions the way cost averagers treat mutual funds: They buy low, they buy high. Above all, they buy systematically – winning either as a rising tide lifts stock prices or, even more so, by picking up assets in recessionary times at fire-sale prices.

Fast and Steady





The uniform rental business is a boring business. A 1991 article titled, *Unappetizing suggestions for tasty stock profits,* defined CTAS' business as, "dull, dull and dull." Twitter user <u>@PermanentCap</u> shared similar thoughts (see right).

It's part of what made CTAS such a great company. Boring industries usually have loads of mom-and-pop shops. Family-run businesses with no exit plan because their son Jeremy wants to develop software, not clean clothes.

Boring industries are the *perfect* hunting grounds for a CTAS roll-up strategy.

Lesson 4: Low Debt

CTAS used little debt. The 1996 Annual report shows a Debt/Capital ratio of 22.5%. In fact, CTAS stayed around that range for most of its decade price advance. It wasn't until 2017 that we saw Debt/Capital breach the 50% mark.

While the Dotcom bubble showered markets with lackluster balance sheets, CTAS stood tall. The company's balance sheet strength allowed them to buy businesses in *any* market cycle. What a huge advantage! Again, it all goes back to CTAS' core strategy: **buy and expand into new and existing markets**.

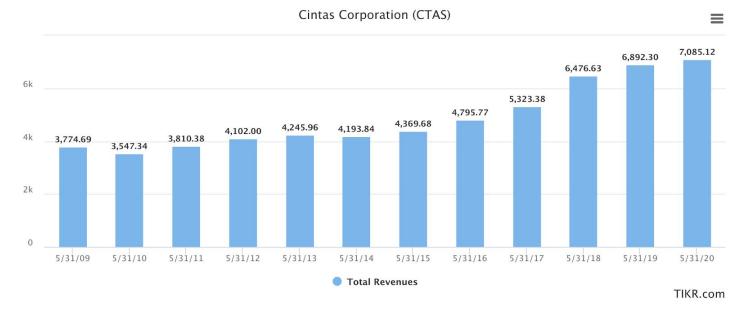
Wrapping Up: Yesterday's Winners Provide Today's Clues

CTAS possessed a few key attributes that made it one of the highest returning stocks of the decade:

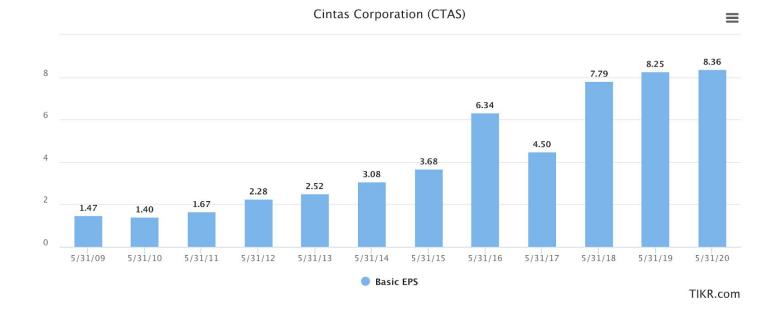
- Early and fast revenue/earnings growth
- Industry-leading EBIT margins
- Boring industry with small competitors (apt for roll-up)
- Heavily incentivized management team
- Little debt

There's a reason why early and fast revenue/earnings growth is the number one attribute listed. Earnings and revenue growth drive long-term stock price performance. If a company is consistently growing earnings and exceeding expectations, the stock will *eventually* reflect that growth.

Check out CTAS' revenue growth since 2009:



Like we mentioned, revenue growth isn't enough. We need earnings per share growth. Here's what CTAS' EPS looked like during the same time frame:



CTAS increased it's EPS from \$1.59/share in 2004 to \$8.36/share in 2020. But to achieve *Super Stock* status, we need one more thing: **multiple expansion**.

Here's a chart of CTAS' P/E ratio since 2009:



Cintas Corporation (CTAS)

• NTM Price / Normalized Earnings: Average: 21.22x High: 43.60x Low: 8.69x Last: 40.08x

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Next let's look at EV/Sales from the same time frame:



Again we see the same story. 1x sales to 5.42x sales in ten years.

Revenue growth + Earnings growth x Multiple Expansion = Super Stock

Not every *Super Stock* will possess these *exact* attributes. But it gives you a few ingredients needed for long-term success. A few more filters to screen potential investments.

Macro Ops Composite System (MOCS) Analysis

We're stoked to bring you our new *Macro Ops Composite System* (or MOCS, for short). MOCS allows us to get a full picture of a company's health at a point in time. Think of it like taking the temperature of a patient. A doctor starts there, and dives deeper. We shamelessly cloned much of this system from our friend Brian Feroldi.

The MOCS analyzes the following categories:

- Financials
- Moat
- Potential
- Customers
- Company-specific factors
- Management & Culture
- Stock Price

Each category has a different weighting. For example, financials score between 0 - 5. Moats score between 0 and 15. Etcetera, etc. This reinforces what we want to look for in investments.

Those seven categories give us our *Pre-Garbage Bin Score*. From here, we run each company through our *Garbage Bin Test (GBT)*.

The GBT reduces a company's overall score for negative characteristics like:

- Increased share dilution
- Customer concentration
- Outside forces
- Large share price decline
- Complicated financials
- Currency risk

These criteria subtract from the total score. The most you can lose in the **Pre-Garbage Bin Test** is -44.

The highest rating a company can get is 100. The lowest, -44. The higher the better. When it comes to making the final investment decision, the scoring goes:

- >80: Why haven't we bought (or bought more)?
- 65 79: We should invest
- <60: Avoid for now

CTAS MOCS Score

CTAS scored an **85** before the GBT. We deducted 9 points from the GBT for a total score of **76**. That scores CTAS in the 76% percentile of top companies. And it falls under the "We should invest" range above.

You can read the entire MOCS report here.

Reading The Tape: CTAS Chart Analysis

We know the fundamental story behind CTAS' success. Now let's hit the tape and analyze the company's stock chart. We're using the weekly time frame and going all the way back to the IPO.

We'll reveal chart patterns that provided an optimal, low-risk entry point.

Let's get after it!

Chart 1: 1983 - 1987

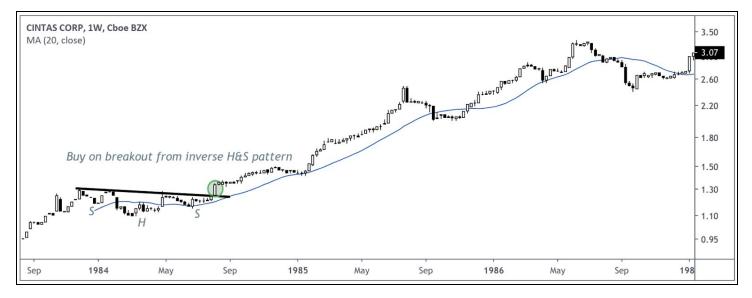


Chart 2: 1989 - 1991



Chart 3: 1994 - 1997

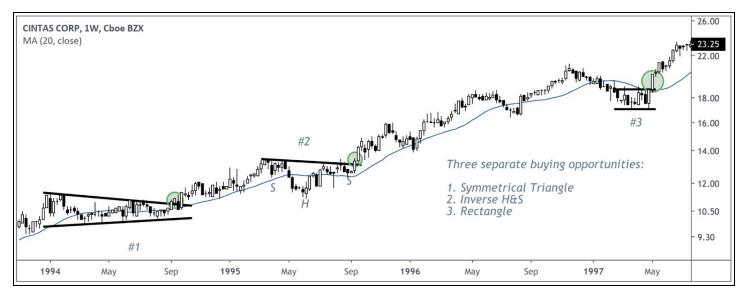


Chart 4: 1999 - 2001

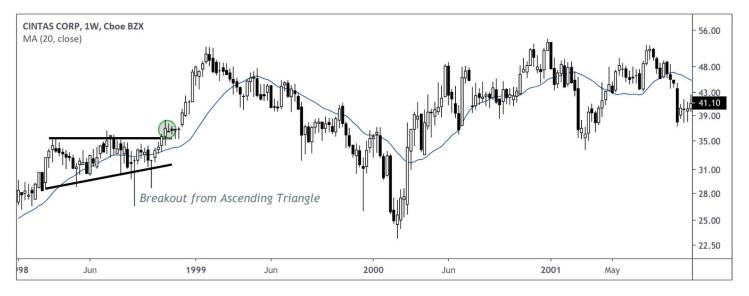


Chart 5: 2013 - 2015

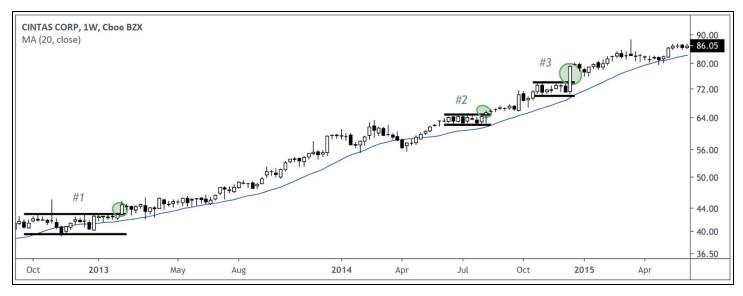


Chart 6: 2016 - 2018

